

In-Person Workshop



BANK SECURITY HOT TOPICS

Step into the latest in bank security with industry expert Barry Thompson in this dynamic, interactive session. Packed with timely insights and real-world strategies, this program has something for everyone.

We'll dive into today's hottest security topics—including internal fraud, dealing with hostile individuals, conducting effective internal investigations, and modern security best practices—along with engaging focus groups and real-life case studies that bring it all together.

Agenda:

8:30 a.m. Registration

9:00 a.m. Security Demystified: 25 Most Asked Security Questions

This session answers common security questions for both new and experienced professionals. Beginners will gain key insights into their role, while seasoned officers can refresh their knowledge of current practices.

10:30 a.m. Break

10:45 a.m. 15 Errors to Avoid When Conducting Internal Investigations

Internal fraud can cost financial institutions significant time and money, especially when emotions run high and investigations are mishandled. This presentation highlights 15 common mistakes that can lead to failed investigations and serious consequences. Learn how to avoid these pitfalls and build an effective action plan to protect your institution.

12:00 p.m. Lunch

1:00 p.m. Focus Groups and Case Studies

Learn how to empower staff to trust and report their instincts when something feels wrong by building the right framework. This session also explores how security managers can make better critical decisions, especially in high-pressure situations—through proper training and insight. Gain practical guidance to confidently handle unusual and crisis scenarios.

2:15 p.m. Break

2:30 p.m. Handling Difficult People (or Defusing Hostile People)

Handling difficult people is one of the biggest challenges for staff and management. This session teaches how to recognize warning signs, de-escalate tense situations, and use effective listening skills. Learn practical techniques to manage hostile interactions without making them worse.

4:00 p.m. Adjournment

When:

June 11, 2026

9:00 a.m. - 4:00 p.m.

Where:

Arkansas Bankers Association
Professional Development Center
1220 West Third Street
Little Rock, AR 72201

About the Instructor



Barry Thompson is a nationally recognized speaker, consultant, and former banker, with nearly 40 years of service to the

financial institution industry. Barry's financial services career spanned 22 years before he "retired" to establish Thompson Consulting Group, LLC, his consulting firm that assists financial institutions in competing more effectively by providing services specifically targeted to risk management and security.



Arkansas Bankers Association | Professional Development Department

1220 West Third Street | Little Rock, Arkansas 72201 | (501) 376-3741 | www.arkbankers.org

REGISTRATION FEES

ABA Members:

Registration Price: \$390

Non-Members:

Registration Price: \$780

HOTEL INFORMATION

This event will be held at the Arkansas Bankers Association. Should you need a hotel room reservation, a Local Negotiated Rate (LNR) has been reserved for your convenience at the following hotels. The LNR is based on hotel availability, and you are responsible for all hotel room charges.

Hilton Garden Inn Downtown | (501) 244-0044
Group Rate: \$150 | Corporate Account Code: 3197385

Downtown Marriott Little Rock | (501) 906-4000
Group Rate: \$172 | Group Code: A5698

CANCELLATION

Full registration fees will be refunded if a cancellation is received before May 27. No refunds will be given for cancellations made after May 27, All cancellations must be submitted in written format prior to the event.

MORE INFORMATION

- Registration will begin at 8:30 a.m. on June 11.
- Dress for the seminar is business casual. To ensure your comfort, please bring a jacket or sweater.
- If you have any special dietary requests, please contact the ABA Professional Development Department at (501) 376-3741.
- By attending an ABA event, you are consenting to the ABA taking and using your photograph and name for use in its marketing or promotional materials, news publications or website.

BANK SECURITY HOT TOPICS

JUNE 11, 2026

Bank/Company Name _____ Phone _____

Registrant Name _____ Title _____ E-mail _____

Registrant Name _____ Title _____ E-mail _____

Address _____ City _____ State _____ Zip _____

Registration Contact _____ Phone _____ E-mail _____

PAYMENT INFORMATION

Charge my: Mastercard  Visa  American Express  Discover 

Account Number _____

Name on Card _____

Expiration Date _____ CSC Number _____

(3-digit security code on back of your card)

Billing Zip Code _____

If you would prefer to pay via credit card over the phone, please call the ABA at (501) 376-3741. Please do not email your credit card information.

Note: Non-Members must pay with a credit card or check prior to the event.

Email: marketing@arkbankers.org

Fax: (501) 376-9243

Mail: Check Payable to:
Arkansas Bankers Association
Professional Development Training Center
1220 West Third Street
Little Rock, AR 72201

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